



Dear Patient,

We are very excited to welcome you to Promotion Physical Therapy! We want you to know how much we appreciate the opportunity to be your physical therapy provider. Our clinic is focused on promoting the physical well-being of every patient by providing the highest quality of care in a positive, loving and encouraging environment.

During your first visit, the physical therapist will examine you based on the prescription written by your doctor and make an assessment of your physical condition. They will explain their findings and the appropriate treatment for your condition to you. Then your treatment will begin so we can get you back to the things you love ~ faster!

While being treated by our staff, please do not hesitate to ask questions, make comments, and share your concerns so that we may make your physical therapy treatment as successful as possible. Be sure to wear comfortable clothes and shoes. You may want to bring water to keep yourself well hydrated during your treatments.

Enclosed you will find a New Patient Packet. Please complete all the forms and return them to the front desk along with your photo identification and your health insurance card(s) if applicable.

Thank you for choosing Promotion Physical Therapy! We look forward to serving you.

Sincerely,

Promotion Physical Therapy, P.C.

Visit us at:

www.promotionpt-sa.com

North Central: 15614 Huebner Road, Ste. 115, San Antonio, Texas 78248	O: (210) 479-3334 F: (210) 479-3338
Westover Hills: 10415 State Highway 151, Ste. 101, San Antonio, Texas 78251	O: (210) 647-9970 F: (210) 647-7229
Medical Center: 9502 Huebner Road, San Antonio, Texas 78240	O: (210) 478-5486 F: (210) 478-5388
Stone Oak/TPC: 3111 TPC Parkway, Ste. 112, San Antonio, Texas 78259	O: (210) 257-8272 F: (210) 259-8482

PATIENT INFORMATION:

First Name: _____ Middle Name: _____ Last Name: _____

Date of Birth: ____/____/____ Social Security Number: _____ Gender: _____

Address: _____ Home Phone: (____) _____

City/State/Zip: _____ Mobile Phone: (____) _____

Marital Status: _____ Email: _____

Emergency Contact: _____ Phone: (____) _____

Occupation: _____

REFERRING PHYSICIAN:

Name: _____

Phone: (____) _____

ADDITIONAL INFORMATION:

1. **Is this a work-related injury?** Yes No Date of injury? _____

Employer Name & Phone Number: _____

Adjuster Name & Phone Number: _____

2. **Are you having physical therapy due to a Motor Vehicle Accident?** Yes No

3. **Is this case involved in litigation?** Yes No If so, please list your attorney's name and phone number below:

Attorney's Name & Phone Number: _____

4. **Have you received any physical therapy for any condition this year?** Yes No If so, how many visits? _____

5. **Have you had this year or are you currently receiving any Home Health Services such as PT, OT, ST, Social Worker, Aide, Nurse, etc?** Yes No Home Health Agency & Phone Number: _____

6. **Have you had surgery for this condition?** Yes No If so, what was the date of the surgery? _____

7. **How did you hear about Promotion Physical Therapy?**

Doctor Friend Mail Social Media Other: _____

HEALTH INSURANCE:

Primary Insurance: _____
Insurance ID#: _____
Policy Holder Name: _____
Policy Holder DOB: _____
Policy Holder SSN: _____
Relationship to Patient: _____

Secondary Insurance: _____
Insurance ID#: _____
Policy Holder Name: _____
Policy Holder DOB: _____
Policy Holder SSN: _____
Relationship to Patient: _____

For Office Use Only:

Intake completed by: _____ Date: _____



Patient: _____

Please list all medications, vitamins and supplements that you are currently taking:

MEDICATION LIST			
Name of Medication, Vitamin or Supplement	Dosage	Frequency	Route of Administration (oral, injection, nasal spray, etc.)
1)			
2)			
3)			
4)			
5)			
6)			
7)			
8)			
9)			
10)			
11)			
12)			
13)			
14)			
15)			
16)			
17)			
18)			
19)			
20)			
21)			
22)			
23)			
24)			
25)			

An additional sheet can be provided if your list exceeds what is allowed on this page.

PATIENT AUTHORIZATION:

Consent for Treatment and Authorization to Release Information

I hereby authorize PROMOTION PHYSICAL THERAPY, P.C., to provide any physical therapy services or related services as deemed necessary by the physical therapist(s). I consent and authorize PROMOTION PHYSICAL THERAPY, P.C., to release information contained in my medical and financial records, including diagnosis and test results to my referring physician, insurance company, W/C adjuster, or an attorney's office if applicable. INITIALS: _____

Consent to Treat a Minor (if applicable)

I, _____ the parent/ legal guardian of, _____
_____ authorize physical therapy treatment to be administered by
PROMOTION PHYSICAL THERAPY, P.C.

Assignment of Insurance Benefits

I hereby authorize any and all insurance carriers, Medicare, and/or appropriate agencies to pay directly to PROMOTION PHYSICAL THERAPY, P.C., benefits due me, if any, by reason of services described in the statement rendered. INITIALS: _____

Consent to Pay Commercial Ins. Private Pay Medicare (circle one)
Promotion Physical Therapy, P.C. will contact your insurance company to verify your physical therapy coverage (if applicable). **Please be advised that the information your insurance company provides to us is only a quote of your benefits and not a guarantee of payment. It is the policy of Promotion Physical Therapy, P.C., to file claims for you with your insurance company. Your financial responsibility (co-pays, co-insurance, deductibles, etc.) is based on the benefits quoted by your insurance company before your claims are submitted. Therefore, you may owe additional money after the claims are processed by your insurance company. If insurance does not pay in a timely manner, the Guarantor must pay the remaining balance within (30) days from the time the insurance payment has ceased or from the time the insurance company notified us that they will not pay.** (Note: The guarantor of each account is ultimately responsible for payment of the account in full.)

Based on the information your insurance company (if applicable) provided to Promotion Physical Therapy, P.C., the amount that you are responsible for is:

- _____ 1. Co-pay of \$_____ per visit
Initials
- _____ 2. Co-insurance payment of _____%.
Initials This amount is estimated to be \$_____ per visit. (Please note that **this is just an estimate** and the actual dollar amount may be more or less. Therefore, you may owe more money once the claims have been filed.)
- _____ 3. Deductible of \$_____
Initials To meet your deductible, you have two payment options:
- _____ 1. Pay the deductible in full on your first visit
Initials
- OR
- _____ 2. You can make payments towards your deductible of \$_____
Initials each visit until you meet your deductible. (Please note that if you do not meet your deductible before you finish physical therapy, the \$_____ **is simply an estimate** of what each visit costs. Therefore, you may owe more money once the claims have been filed.)

MEDICARE (if applicable):

- _____ 1. The annual Medicare deductible is \$185.00, of which \$_____ is
Initials still remaining. Your deductible will not be collected until all claims have
been submitted to Medicare and secondary insurance (if applicable).
- _____ 2. The annual Medicare cap for Physical Therapy is \$2,040.00 There is
Initials \$_____ of Physical Therapy cap remaining (approx. ____ visits). The
Medicare coverage plan is an 80% / 20%. The patient will be responsible
for 20% of the Medicare allowable charges. These charges may be paid by
a secondary insurance policy (if applicable) or paid by the patient after all
claims have been submitted to Medicare.

SECONDARY (if applicable):

- _____ 1. Co-pay of \$_____ per visit
Initials
- _____ 2. Co-insurance payment of _____%.
Initials This amount is estimated to be \$_____ per visit. (Please note that **this is
just an estimate** and the actual dollar amount may be more or less. Therefore,
you may owe more money once the claims have been filed.)
- _____ 3. Deductible of \$_____ will need to be met before payment for
Initials services will be considered by the insurance company.

I understand and agree that I am responsible for all of my deductible, co-pay and/or co-insurance payment in full on each and every visit. We are required to collect the above amount prior to the start of each treatment session. Our front office staff can accept payment from you with a credit card or check.

Acknowledgement of Review of Notice of Privacy Practices

I have been offered a copy of this office's Notice of Privacy Practices, which explains how my medical information will be used and disclosed.

INITIALS: _____

Cancellation and No-Show Policy

PROMOTION PHYSICAL THERAPY, P.C., strives to provide each patient with the highest quality care while accommodating your schedule. Therefore, we reserve specific time-allotments for each patient. It is critical for you to consistently attend your scheduled appointments in order to achieve the goals that you want to achieve.

We respectfully request 24-hours advanced notice of any appointment cancellation. If we do not receive advanced notice of a cancellation, our ability to meet the scheduling needs of our other patients is limited. **If you cancel without a 24-hour notice, you will be charged a \$25.00 Cancellation Fee.** In addition, if you do not keep your appointments, **your treatment program will be terminated after the second consecutive NO-SHOW or third consecutive CANCELLATION** and your physician will be notified immediately. We recognize legitimate reasons for missing appointments and keep accurate records of those occurrences, but we need your cooperation in contacting our office as soon as possible when you will be unable to keep your scheduled appointments.

I have read the Cancellation and No-show Policy of PROMOTION PHYSICAL THERAPY, P.C. I understand its contents and agree to the terms above.

INITIALS: _____

TriWest & Worker's Compensation Patients:

All cancellations and NO-SHOWS will be documented in your medical record and appropriately reported to your physician, employer, and adjuster. **Be advised, every appointment for which you do not show will be reported that same day.** Thank you for your cooperation and consideration of our staff and other patients. INITIALS: _____

Personal Valuables

I hereby release PROMOTION PHYSICAL THERAPY, P.C., and its associates of any and all responsibility for loss or damage to personal property, including but not limited to clothing, money, or other valuables kept in my possession or brought in by me or anyone with me during my care. INITIALS: _____

Contact Authorization

I hereby authorize PROMOTION PHYSICAL THERAPY, P.C., to contact me and/or a minor under my guardianship via phone, text, or email in regards to my medical care. INITIALS: _____

Medicare Patients Only:

Due to recent changes in our national healthcare system, any patient who has Medicare as their health insurance MUST notify the treating physical therapist on the last day he or she will be attending physical therapy. Therefore, on your last day of physical therapy, you must inform your physical therapist so they can report the necessary codes Medicare demands. This may seem insignificant, but it carries serious consequences. If you do not notify your physical therapist on your last day then Medicare will actually deny some of your medical benefits!

We understand that sometimes patients feel great in between their physical therapy treatments and feel they do not need to return for another follow-up visit. However, you must return for one final treatment so that we can report the necessary codes. This is not our policy, but a new federal requirement from Medicare. Medicare will deny some of your medical benefits if you do not comply with this regulation!

By signing below, you acknowledge that you understand this regulation and agree to either notify your physical therapist on your last day of treatment, or return for one last visit so we are in compliance with federal regulations and you are not denied any of your medical benefits.

INITIALS: _____

Patient/ Guardian Signature

Date

Company Representative Signature

Date